

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No.2019/Infra/12/21

New Delhi, Dt.28.08.2020

**The all General Managers,
Indian Railways**

Sub:- Implementation of upgradation of cloak rooms facilities and waiting rooms on Renovate, Operate, Maintain & Transfer (ROMT) model of Public Private Partnership (PPP) mode.

Upgradation and operation of Cloak Room facilities and waiting room facilities at stations on "Renovate, Operate, Maintain and Transfer (ROMT)" model of Public Private Partnership (PPP) mode, was implemented over Delhi Division/Northern Railway as a "Pilot Project" with the approval of Railway Board. The assessment report and feedback received from DRM/Delhi in this regard reveals that both these pilot projects have been highly successful and resulted in accrual of huge earnings to Railway besides major savings on account of cost of departmental staff manning them earlier. Accordingly, it has been decided by Railway Board (CRB, MT, FC) to implement the same model on major stations of all Zonal Railways.

2. Initially, above models may be implemented for upper class waiting rooms and cloak rooms on stations of NSG-1, 2 & 3 categories. Bid documents and instructions followed by Delhi Division for the implementation of above projects, are attached herewith for your guidance, which can be suitably modified/customised by DRMs in terms of the Board's letter No.2018/Infra/12/40 dated 10.12.2018. In case of waiting rooms outsourcing, the food stall is permitted inside the waiting room only. The reserve price may be fixed as per Board's policy No.2018/Transf.Cell/Traffic/Policy dt.07.06.2018.

Enc: As above.

Sajeesh Kumar N.
28/8/2020

(Sajeesh Kumar N.)
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